



# Client Testimonials



“Global Cash Card assigned a dedicated staff to help us roll out in different markets. We were really able to tailor our daily needs with their on-line tools, as well as back-of-the-house tools, and they have been very, very flexible to help us grow that part of the payroll business while keeping it completely in the background from an administrative standpoint.

“Global Cash Card really has a very wonderful customer service team—both that services our employee base, as well as it services our payroll team. Global Cash Card is really an innovator in the field. They have grown beyond strictly offering payroll debit cards.

“Global Cash Card’s implementation team has been terrific and continues to be terrific. We’re looking to expand into a couple of markets that we haven’t been able to offer payroll debit cards in. The ability to put Global Cash Card folks on-site into our locations to help enroll people, backed up by a terrific team that helps us from the implementation standpoint, English and Spanish-speaking customer service folks. From an implementation standpoint, whether it be data, whether it be training, whether it be growing beyond strictly payroll debit card implementation, it really couldn’t be any better for a client to have a partner than Global Cash Card

“Our employees have embraced Global Cash Card and are really excited about Global’s growth in providing a suite of services to our employees. They are offering online W-2s, online pay stubs, for example, which again service our young employee base who is much more motivated to receive that information electronically. They offer many services that really are above and beyond what we would have expected from a payroll debit card vendor. But again, it is testimony to their understanding the type of employee base that they are servicing.”

Edward G. Soulier, Vice President Compensation Benefits & Payroll  
Uno Restaurant Holdings Corporation



“Our experience with Global Cash Card has always been a pleasant one. They were able to meet our needs like no other company. Our paycard pilot program was a success with minimal issues. Once we rolled-out the paycards chain wide, we did not experience any issues.

“Our account representative also worked with me on helpful information to provide to our employees who opted for a paycard. Their customer service has always resolved issues immediately and our account reps have always been helpful and responded in a timely and professional manner.

“When we do have a money posting issue for one of our employees (usually due to name not matching, not set up on the Global site or miskey on our end), we are notified immediately and the issue is corrected promptly. I would recommend Global Cash Card to any company looking for a pay card program.”

Leticia Owens, Payroll Manager  
Hastings Entertainment, Inc.

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“After working with Global Cash Card for three years, we would make the same decision today. We’re completely happy. I give them my highest recommendation.

“Processing payroll with Global Cash Card is really as easy as punching a couple of buttons. We input the data, which is an automated process, we hit “send”, the data transmits, Global receives it and the cards are loaded. It is really a very easy process.

“Global makes it easy because if we have any errors on our side, they help correct them.

“Our goal was 100 percent (100%) paperless. We have achieved that in many of our offices, even some big ones, and Global definitely helped us get there.”

Richard K. Hulme, Chief Administration Officer  
Select Family of Staffing Companies



“Implementation was very important to us and we worked with Global Cash Card very closely in a phased-in implementation. Initially we started at one branch and then we rolled out to regional areas with very few problems. Those problems that we did encounter were resolved almost instantaneously. Global assisted us in developing handouts to the employees, so the employees understand the most effective ways to use their ATM debit cards to reduce their cost. The customer service goes without saying as one of the most valuable benefits of being with Global Cash. My account manager is a phone call away, 24 hours a day, 7 days a week.”

John W. Goldberg, Director of Process Development and Improvement  
Ameri-Force



“Global Cash Card basically was the “best of the best” from what we saw. The customer service side of it, the integrity, the professionalism, staff that we met, their ability to help us when trying to get through implementation—they were just first rate.

“Their implementation was great. They actually came out to our branches and taught us how to use their software. They assisted in converting the people who were on checks to their card, and basically they took us by the hand and walked us through it.”

Steve Bradley, Chief Financial Officer  
Kimco Staffing Services, Inc.



“Of the vendors that we interviewed, Global Cash Card had the product and features that best fit Claire’s needs. To date the service levels for corporate and employee functions are exceptional.”

Donna Talenco, Director, Payroll Services  
Claire’s Stores, Inc.